



## Village Comparison Document

*Retirement Villages Act 1999 (Section 74)*

ABN: 86 504 771 740

This form is effective from 1 February 2019



Name of village: Sunnymeade Park Retirement Village

### Important information for the prospective resident

- The Village Comparison Document gives general information about the retirement village accommodation, facilities and services, including the general costs of moving into, living in and leaving the retirement village. This makes it easier for you to compare retirement villages.
- The *Retirement Villages Act 1999* requires a retirement village scheme operator to:
  - provide a copy of the Village Comparison Document to a prospective resident of the retirement village within seven days of receiving a request
  - include a copy of the Village Comparison Document with any promotional material given to a person, other than through a general distribution (e.g. mail-out)
  - publish the Village Comparison Document on the village's website so that the document, or a link to it appears prominently on each page of the website that contains, or has a link to, marketing material for the village
- You can access a copy of this Village Comparison Document on the village website at [www.sunnymeadepark.com.au](http://www.sunnymeadepark.com.au)
- All amounts in this document are GST-inclusive, unless stated otherwise where that is permitted by law.

### Notice for prospective residents

Before you decide whether to live in a retirement village, you should:

- Seek independent legal advice about the retirement village contract – there are different types of contracts and they can be complex
- Find out the financial commitments involved – in particular, you should understand and consider ingoing costs, ongoing fees and charges (which can increase) and how much it will cost you when you leave the village permanently
- Consider any impacts to any pensions, rate subsidies and rebates you currently receive
- Consider what questions to ask the village manager before signing a contract
- Consider whether retirement village living provides the lifestyle that is right for you. Moving into a retirement village is very different to moving into a new house. It involves buying into a village with communal facilities where usually some of the costs of this lifestyle are deferred until you leave the village. These deferred costs when you leave your unit may be significant.
- Seek further information and advice to help with making a decision that is right for you. Some useful contacts are listed at the end of this document, including:
  - Queensland Retirement Village and Park Advice Service (QRVPAS) which provides free information and legal assistance for residents and prospective residents of retirement village. See [www.caxton.org.au](http://www.caxton.org.au) or phone 07 3214 6333.
  - The Queensland Law Society which can provide a list of lawyers who practice retirement village law. See [www.qls.com.au](http://www.qls.com.au) or phone: 1300 367 757.

**More information**

- If you decide to move into a retirement village, the operator will provide you with a Prospective Costs Document for your selected unit, a residence contract and other legal documents.
- By law, you must have a copy of the Village Comparison Document, the Prospective Costs Document, the village by-laws, your residence contract and all attachments to your residence contract for at least 21 days before you and the operator enter into the residence contract. This is to give you time to read these documents carefully and seek professional advice about your legal and financial interests. You have the right to waive the 21-day period if you get legal advice from a Queensland lawyer about your contract.

**The information in this Village Comparison Document is correct as at 17/10/2022 and applies to prospective residents.**

**Some of the information in this document may not apply to existing residence contracts.**

**Part 1 – Operator and management details**

<b>1.1 Retirement village location</b>	Retirement Village Name: Sunnymeade Park Retirement Village Street Address: 80 Lesley Avenue Suburb: Caboolture State: QLD Post Code: 4510
<b>1.2 Owner of the land on which the retirement village scheme is located</b>	Name of land owner: Jomal Pty Ltd. Australian Company Number (ACN) 010 896 465 Address: 362-376 King St Suburb: Caboolture State: QLD Post Code: 4510
<b>1.3 Village operator</b>	Name of entity that operates the retirement village (scheme operator) Jomal Pty Ltd. Australian Company Number (ACN) 010 896 465 Address: 362-376 King St Suburb: Caboolture State: QLD Post Code: 4510 Date entity became operator: 1/07/1996
<b>1.4 Village management and onsite availability</b>	Name of village management entity and contact details Mr Anthony Walker Australian Company Number (ACN) 010 896 465 Phone: 5495 4233 Extension 111 Email: <a href="mailto:Anthony@sunnymeadepark.com.au">Anthony@sunnymeadepark.com.au</a>

	<p>An onsite manager (or representative) is available to residents:  <input checked="" type="checkbox"/> Part time</p> <p>Onsite availability includes:          Weekdays: Monday – Friday 8:30am – 1:00pm</p>
<b>Part 2 – Age limits</b>	
<b>2.1 What age limits apply to residents in this village?</b>	55 (Joint Tenancy, 1 person over 55 years of age)

## ACCOMMODATION, FACILITIES AND SERVICES

### Part 3 – Accommodation units: Nature of ownership or tenure

<b>3.1 Resident ownership or tenure of the units in the village is:</b>	<input checked="" type="checkbox"/> Lease (non-owner resident)
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### Accommodation types

<b>3.2 Number of units by accommodation type and tenure</b>	There are ..... units in the village, comprising .....single story units; ..... units in multi-story building with ..... levels
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Accommodation Unit	Freehold	Leasehold	Licence	Other	
Independent living units					
Studio					
- One bedroom		20			
- Two bedrooms		34			
- Three bedrooms					
Serviced units					
- Studio					
- One bedroom					
- Two bedrooms					
- Three bedrooms					
Other					
Total number of units		54			

### Access and design

<b>3.3 What disability access and design features do the units and the village contain?</b>	<p><input checked="" type="checkbox"/> Level access from the street into and between all areas of the unit (i.e. no external or internal steps or stairs) in <input type="checkbox"/> all <input type="checkbox"/> some units</p> <p><input checked="" type="checkbox"/> Alternatively, a ramp, elevator or lift allows entry into <input type="checkbox"/> all <input type="checkbox"/> some units</p> <p><input checked="" type="checkbox"/> Step-free (hobless) shower in <input checked="" type="checkbox"/> all units</p> <p><input checked="" type="checkbox"/> Width of doorways allow for wheelchair access in <input checked="" type="checkbox"/> all units</p>
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	<p><input checked="" type="checkbox"/> Toilet is accessible in a wheelchair in <input checked="" type="checkbox"/> all units</p> <p><input checked="" type="checkbox"/> Other key features in the units or village that cater for people with disability or assist residents to age in place: Community Building fitted with ramp for easy mobility aid access. Village Pool with disability ramp. Disability toilets in community building and swimming pool. Villas and Apartments fitted with grab rails in toilets and shower. Village bus fitted with disability hoist to assist with wheel chairs and mobility aids.</p>
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#### Part 4 – Parking for residents and visitors

<p><b>4.1 What car parking in the village is available for residents?</b></p>	<p><input checked="" type="checkbox"/> Some units with own garage or carport attached or adjacent to the unit</p> <p><input checked="" type="checkbox"/> Some units with own garage or carport separate from the unit</p> <p><input checked="" type="checkbox"/> Some units with own car park space adjacent to the unit</p> <p><input checked="" type="checkbox"/> Some units with own car park space separate from the unit</p> <p><input checked="" type="checkbox"/> General car parking for residents in the village</p> <p><input checked="" type="checkbox"/> Other parking e.g. caravan or boat</p> <p><input checked="" type="checkbox"/> Zero units with no car parking for residents</p> <p>Restrictions on resident's car parking include:</p> <p>Restrictions on resident's car parking include: Parking is only available in the Village if you have an agreement to use one of the car parks, vehicle is registered to the resident and insured.</p>
<p><b>4.2 Is parking in the village available for visitors?</b></p> <p>If yes, parking restrictions include</p>	<p><input checked="" type="checkbox"/> Yes   <input type="checkbox"/> No</p> <p>Visitor Parking available for registered and insured vehicles.</p>

#### Part 5 – Planning and development

<p><b>5.1 Is construction or development of the village complete?</b></p>	<p>Year village construction started: 1996</p> <p><input checked="" type="checkbox"/> Fully developed / completed</p>
<p><b>5.2 Is there development approval or a development application pending for further development or redevelopment of the village?</b></p>	<p>Development approval granted</p> <p><input type="checkbox"/> Yes   <input checked="" type="checkbox"/> No</p>

## Part 6 – Facilities onsite at the village

### 6.1 The following facilities are currently available to residents:

- |   |  |
|---|--|
| <input checked="" type="checkbox"/> Activities or games room<br><input checked="" type="checkbox"/> Arts and crafts room<br><input checked="" type="checkbox"/> Auditorium<br><input checked="" type="checkbox"/> BBQ area outdoors<br><input checked="" type="checkbox"/> Billiards room<br><input checked="" type="checkbox"/> Bowling green [indoor/outdoor]<br><input type="checkbox"/> Business centre (e.g. computers, printers, internet access)<br><input type="checkbox"/> Chapel / prayer room<br><input checked="" type="checkbox"/> Communal laundries<br><input type="checkbox"/> Community room or centre<br><input checked="" type="checkbox"/> Dining room<br><input checked="" type="checkbox"/> Gardens<br><input type="checkbox"/> Gym<br><input checked="" type="checkbox"/> Hairdressing or beauty room<br><input checked="" type="checkbox"/> Library | <input checked="" type="checkbox"/> Medical consultation room<br><input type="checkbox"/> Restaurant<br><input type="checkbox"/> Shop<br><input checked="" type="checkbox"/> Swimming pool [indoor / outdoor] [heated / not heated]<br><input checked="" type="checkbox"/> Separate lounge in community centre<br><input type="checkbox"/> Spa [indoor / outdoor] [heated / not heated]<br><input checked="" type="checkbox"/> Storage area for boats / caravans<br><input type="checkbox"/> Tennis court [full/half]<br><input checked="" type="checkbox"/> Village bus or transport<br><input type="checkbox"/> Workshop<br><input type="checkbox"/> Other<br>.....<br>.....<br>.....<br>.....<br>.....<br>..... |
|---|--|

Details about any facility that is not funded from the General Services Charge paid by residents or if there are any restrictions on access or sharing of facilities (e.g. with an aged care facility).

Auditorium, Hairdressing or beauty room, Medical Consultation room located in adjoining aged care community, residents own cost for hair dresser and GP may apply. No charge to participate in activities at the aged care community.

### 6.2 Does the village have an onsite, attached, adjacent or co-located residential aged care facility?

- ☒ Yes   ☐ No
- Name of residential aged care facility and name of the approved provider
- Sunnymeade Park Aged Care Community

**Note:** Aged care facilities are not covered by the *Retirement Villages Act 1999 (Qld)*. The retirement village operator cannot keep places free or guarantee places in aged care for residents of the retirement village. To enter a residential aged care facility, you must be assessed as eligible by an Aged Care Assessment Team (ACAT) in accordance with the *Aged Care Act 1997 (Cwth)*. Exit fees may apply when you move from your retirement village unit to other accommodation and may involve entering a new contract.

## Part 7 – Services

<b>7.1 What services are provided to all village residents (funded from the General Services Charge paid by residents)?</b>	<ul style="list-style-type: none"> <li>- Management and Administration</li> <li>- Gardening</li> <li>- Recreation and Entertainment Facilities</li> <li>- All services included in the General Service Budget</li> <li>- Community building, Ramped Heated Swimming Pool, BBQ Area, Lounge and Library, Wilderness Area</li> <li>- Transport facilities village bus with rear hoist for easy access</li> <li>- Dining Facilities</li> <li>- Recreational/social facilities</li> <li>- Assistance call facility 24 hours per day</li> </ul>
<b>7.2 Are optional personal services provided or made available to residents on a user-pays basis?</b>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No  <ul style="list-style-type: none"> <li>- Meals</li> <li>- Personal Care</li> <li>- Medication/Wound Management</li> <li>- Meals, Laundry, Home Cleaning</li> <li>- Please request list for services provided and fee information</li> </ul>
<b>7.3 Does the retirement village operator provide government funded home care services under the <i>Aged Care Act 1997 (Cwth)</i>?</b>	<input checked="" type="checkbox"/> No, the operator does not provide home care services, residents can arrange their own home care services  <p>The operator DOES provide home care services on a <b>non-government funded user pay</b> basis. See 7.2 or request list for services provided and fee information.</p>
<p><b>Note:</b> Some residents may be eligible to receive a Home Care Package, or a Commonwealth Home Support Program subsidised by the Commonwealth Government if assessed as eligible by an aged care assessment team (ACAT) under the <i>Aged Care Act 1997 (Cwth)</i>. These home care services are not covered by the <i>Retirement Villages Act 1999 (Qld)</i>.  <b>Residents can choose their own approved Home Care Provider and are not obliged to use the retirement village provider, if one is offered.</b></p>	

## Part 8 – Security and emergency systems

### 8.1 Does the village have a security system?

If yes:

- the security system details are:
- the security system is monitored between:

☒ Yes ☐ No

Electric Gate with Key Pad Entry and Exit  
Key Pad Entry into Community Building

Village gate is open Monday- Friday 7:30am – 3:30pm. Outside of these hours and on Public Holidays and Weekends the keypad or Gate remote control are required to open the gate.

### 8.2 Does the village have an emergency help system?

If yes or optional:

- the emergency help system details are:
- the emergency help system is monitored between:

☒ Yes - all residents ☒ Optional ☐ No

We provide a 24 hour assistance call system, which operates through the landline NBN telephone system. For the 24 hour assistance calls system to operate through the telephone system, you must have a working telephone line and handset to connect to the assistance call system and ensure there is a functioning telephone connection. This is the residents' responsibility. The decision to use the assistance call system is solely at the residents' discretion.

The assistance call service is for non-life threatening emergencies only, in a life-threatening situation contact emergency services on 000 first then use the village assistance call service. A service fee may be charged for any calls you make that are not genuine assistance emergencies.

12am to 12pm – 7 days per week.

### 8.3 Does the village have equipment that provides for the safety or medical emergency of residents?

If yes, list or provide details e.g. first aid kit, defibrillator

☒ Yes ☐ No

- First Aid Kit
- 24hr Emergency Nursing Assistance

## COSTS AND FINANCIAL MANAGEMENT

### Part 9 – Ingoing contribution - entry costs to live in the village

*An ingoing contribution is the amount a prospective resident must pay under a residence contract to secure a right to reside in the retirement village. The ingoing contribution is also referred to as the sale price or purchase price. It does not include ongoing charges such as rent or other recurring fees.*

9.1 What is the estimated ingoing contribution (sale price) range for all types of units in the village	Accommodation Unit	Range of ingoing contribution
	Independent living units	
	- Abelia	\$ 255,000 to \$275,000
	- Begonia	\$ 260,000 to \$270,000
	- Abelia (No Garage)	\$ 220,000 to \$240,000
	- Apartment Style 1	\$ 125,000 to \$135,000
	- Apartment Style 2	\$ 135,000 to \$140,000
	- Apartment Style 3	\$ 145,000 to \$150,000
	<b>Full range of ingoing contributions for all unit types</b>	\$125,000 to \$275,000

9.2 Are there different financial options available for paying the ingoing contribution and exit fee or other fees and charges under a residence contract?

☐ Yes ☒ No

Ingoing contribution payable to Everingham Lawyers.

.....  
 .....  
 .....  
 .....  
 .....

9.3 What other entry costs do residents need to pay?

- ☐ Transfer or stamp duty  
☒ Costs related to your residence contract  
☐ Costs related to any other contract e.g. ....  
☐ Advance payment of General Services Charge  
☐ Other costs.....

### Part 10 – Ongoing Costs - costs while living in the retirement village

**General Services Charge:** Residents pay this charge for the general services supplied or made available to residents in the village, which may include management and administration, gardening and general maintenance and other services or facilities for recreation and entertainment described at 7.1.



**Maintenance Reserve Fund contribution:** Residents pay this charge for maintaining and repairing (but not replacing) the village's capital items e.g. communal facilities, swimming pool. This fund may or may not cover maintaining or repairing items in your unit, depending on the terms of your residence contract.

The budgets for the General Services Charge and the Maintenance Reserve Fund are set each financial year and these amounts can increase each year. The amount to be held in the Maintenance Reserve Fund is determined by the operator using a quantity surveyor's report.

**Note:** The following ongoing costs are all stated as weekly amounts to help you compare the costs of different villages. However, the billing period for these amounts may not be weekly.

#### 10.1 Current weekly rates of General Services Charge and Maintenance Reserve Fund contribution

Type of Unit	General Services Charge (weekly)	Maintenance Reserve Fund contribution (weekly)
Independent Living Units		
- Abelia	\$105.79	\$49.13
- Begonia	\$106.90	\$50.95
- Abelia (no Garage)	\$97.98	\$36.39
- Apartment Style 1	\$88.91	\$21.61
- Apartment Style 2	\$89.47	\$22.52
- Apartment Style 3	\$90.31	\$23.88

#### Last three years of General Services Charge and Maintenance Reserve Fund contribution

Financial year	General Services Charge (range) (weekly)	Overall % change from previous year	Maintenance Reserve Fund contribution (range) (weekly)	Overall % change from previous year (+ or -)
2019 - 2020	\$85.96 to \$98.70	2.50% to 3.14%	\$21.63 to \$46.13	6.92% to -3.23%
2020 - 2021	\$86.06 to \$103.46	0.12% to 4.82%	\$20.16 to \$47.60	-6.80% to 3.19%
2021 - 2022	\$87.43 to \$104.09	1.59% to 0.61%	\$19.46 to \$45.92	-3.47% to -3.52%

**10.2 What costs relating to the units are not covered by the General Services Charge? (residents will need to pay these costs separately)**

- ☒ Contents insurance
- ☐ Home insurance (freehold units only)
- ☒ Electricity
- ☒ Gas

- ☐ Water
- ☒ Telephone
- ☒ Internet
- ☒ Pay TV
- ☐ Other .....

**10.3 What other ongoing or occasional costs for repair, maintenance and replacement of items in, on or attached to**

- ☒ Unit fixtures
- ☒ Unit fittings
- ☒ Unit appliances

<p><b>the units are residents responsible for and pay for while residing in the unit?</b></p>	<p><input type="checkbox"/> None</p> <p>Additional information</p> <p>As per the conditions set out in the residents lease.</p> <p>.....</p> <p>.....</p>
<p><b>10.4 Does the operator offer a maintenance service or help residents arrange repairs and maintenance for their unit?</b> If yes: provide details, including any charges for this service.</p>	<p><input checked="" type="checkbox"/> Yes   <input type="checkbox"/> No</p> <p>Minor General Maintenance Services (i.e. Light bulb changing) available at extra charges. We are able to refer residents to known tradesmen for further work required.</p>

### Part 11– Exit fees - when you leave the village

*A resident may have to pay an exit fee to the operator when they leave their unit or when the right to reside in their unit is sold. This is also referred to as a 'deferred management fee' (DMF).*

<p><b>11.1 Do residents pay an exit fee when they permanently leave their unit?</b></p>	<p><input checked="" type="checkbox"/> Yes – all residents pay an exit fee calculated using the same formula</p>	
<p>Time period from date of occupation of unit to the date the resident ceases to reside in the unit</p>	<p>Exit fee calculation based on</p> <ul style="list-style-type: none"> <li>Your ingoing contribution</li> </ul>	
<p>1 year</p>	<p>7.5% of your ingoing contribution</p>	
<p>2 years</p>	<p>15% of your ingoing contribution</p>	
<p>5 years</p>	<p>32.5% of your ingoing contribution</p>	
<p>7 years</p>	<p>37.5% of your ingoing contribution</p>	
<p><b>Note:</b> if the period of occupation is not a whole number of years, the exit fee will be worked out on a daily basis.</p> <p>The maximum (or capped) exit fee is 37.50% of the ingoing contribution after 7 years of residence.</p> <p>The minimum exit fee is 7.5%</p>		
<p><b>11.2 What other exit costs do residents need to pay or contribute to?</b></p>	<p><input checked="" type="checkbox"/> Sale costs for the unit</p> <p><input checked="" type="checkbox"/> Legal costs</p>	

☐ Other costs .....

## Part 12 – Reinstatement and renovation of the unit

**12.1 Is the resident responsible for reinstatement of the unit when they leave the unit?**

☒ Yes ☐ No

*Reinstatement work means replacements or repairs that are reasonably necessary to return the unit to the same condition it was in when the resident started occupation, apart from:*

- *fair wear and tear; and*
- *renovations and other changes to the condition of the unit carried out with agreement of the resident and operator.*

*Fair wear and tear includes a reasonable amount of wear and tear associated with the use of items commonly used in a retirement village. However, a resident is responsible for the cost of replacing a capital item of the retirement village if the resident deliberately damages the item or causes accelerated wear.*

Entry and exit inspections and reports are undertaken by the operator and resident to assess the condition of the unit.

**12.2 Is the resident responsible for renovation of the unit when they leave the unit?**

☒ Yes, all residents pay 100 % of any renovation costs (in same proportion as the share of the capital gain on the sale of their unit)

*Renovation means replacements or repairs other than reinstatement work.*

By law, the operator is responsible for the cost of any renovation work on a former resident's unit, unless the residence contract provides for the resident to share in the capital gain on the sale of the resident's interest in the unit. Renovation costs are shared between the former resident and operator in the same proportion as any capital gain is to be shared under the residence contract.

## Part 13– Capital gain or losses

**13.1 When the resident's interest or right to reside in the unit is sold, does the resident share in the capital *gain* or capital *loss* on the resale of their unit?**

☒ Yes, the resident's share of the capital gain is 100 %  
the resident's share of the capital loss is 100 %

Resident retains 100% of any capital gain.

## Part 14 – Exit entitlement

*An exit entitlement is the amount the operator may be required to pay the former resident under a residence contract after the right to reside is terminated and the former resident has left the unit.*

<b>14.1 How is the exit entitlement which the operator will pay the resident worked out?</b>	Original Price + Capital Loss/gain – Deferred Management Fees – Reinstatement Costs – Legal Costs – Sale Costs Shared in Accordance with lease – Any GSC Accrued
<b>14.2 When is the exit entitlement payable?</b>	<p>By law, the operator must pay the exit entitlement to a former resident on or before the <b>earliest</b> of the following days:</p> <ul style="list-style-type: none"> <li>• 14 days after the settlement of the sale of the right to reside in the unit to the next resident or the operator</li> </ul> <p>In addition, an operator is entitled to see probate or letters of administration before paying the exit entitlement of a former resident who has died.</p>
<b>14.3 What is the turnover of units for sale in the village?</b>	<p>2 accommodation units were vacant as at the end of the last financial year</p> <p>8 accommodation units were resold during the last financial year</p> <p>9.1 months was the average length of time to sell a unit over the last three financial years</p>

## Part 15– Financial management of the village

15.1 What is the financial status for the funds that the operator is required to maintain under the Retirement Villages Act 1999?	General Services Charges for the last 3 years		
	Financial Year	Deficit/Surplus	Change from previous year
	2019 – 2020	-\$2506.00	236.87%
	2020 – 2021	-\$6365.00	153.99%
	2021 – 2022	-\$13859.00	117.73%
	Balance of Maintenance Reserve Fund for last financial year OR last quarter if no full financial year available		\$169,936.11
	Balance of Capital Replacement Fund for the last financial year OR last quarter if no full financial year available		\$18,028.49
	Percentage of a resident ingoing contribution applied to the Capital Replacement Fund		2.5%
	The operator pays a percentage of a resident's ingoing contribution, as determined by a quantity surveyor's report, to the Capital Replacement Fund. This fund is used for replacing the village's capital items.		

## Part 16 – Insurance

The village operator must take out general insurance, to full replacement value, for the retirement village, including for:

- communal facilities; and
- the accommodation units, other than accommodation units owned by residents.

Residents contribute towards the cost of this insurance as part of the General Services Charge.

**16.1 Is the resident responsible for arranging any insurance cover?**

If yes, the resident is responsible for these insurance policies:

☒ Yes ☐ No

If yes, the resident is responsible for these insurance policies:

- (a) your property in your Unit with appropriate Contents Insurance
- (b) for public liability claims brought as a result of any incident occurring in your Unit
- (c) for workers compensation claims, brought by any employee or contractor that you engage to carry out work or provide services in your Unit.

At our request, you must give us evidence that you have taken out the insurances required under this clause.

**Part 17 – Living in the village**

***Trial or settling in period in the village***

**17.1 Does the village offer prospective residents a trial period or a settling in period in the village?**

☐ Yes ☒ No

***Pets***

**17.2 Are residents allowed to keep pets?**

If yes: specify any restrictions or conditions on pet ownership

☒ Yes ☐ No

Except for fish in a tank, you may not have pets in the village without our consent.

We may give or refuse this consent at our absolute discretion.

If we consent to a pet then:

- (a) that consent is particular to the approved pet only, and does not extend to a replacement of that pet
- (b) you must comply with conditions of that consent
- (c) we may revoke the consent if the pet is a nuisance, in which case you must remove the pet from the Village.

We may introduce a pet policy, which will set out general guidelines for the ownership and control of pets in the Village. You must comply with the provisions of any pet policy we have in place.

<b>Visitors</b>	
<b>17.3 Are there restrictions on visitors staying with residents or visiting?</b>  If yes: specify any restrictions or conditions on visitors (e.g. length of stay, arrange with manager)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No  You must not have a Visitor live in your Unit with you for longer than one month in any 12 month period without our consent, which we may give or deny at our absolute discretion.  If we consent to a Visitor staying for longer than one month, then we can revoke that consent at any time at our absolute discretion. You must not allow a Visitor to use your Unit if you are not staying there at the same time.  You must also ensure that visitors comply with the rules of the Village and that visitors shall not interfere with the rights and enjoyment of other residents at the Village.
<b>Village by-laws and village rules</b>	
<b>17.4 Does the village have village by-laws?</b>	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No  <i>By law, residents may, by special resolution at a residents meeting and with the agreement of the operator, make, change or revoke by-laws for the village.</i> <i>Note: See notice at end of document regarding inspection of village by-laws</i>
<b>17.5 Does the operator have other rules for the village.</b>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No  If yes: Lease may be made available on request
<b>Resident input</b>	
<b>17.6 Does the village have a residents committee established under the Retirement Villages Act 1999?</b>	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No  <i>By law, residents are entitled to elect and form a residents committee to deal with the operator on behalf of residents about the day-to-day running of the village and any complaints or proposals raised by residents.</i> <i>You may like to ask the village manager about an opportunity to talk with members of the resident committee about living in this village.</i>
<b>Part 18 – Accreditation</b>	
<b>18.1 Is the village voluntarily accredited through an industry-based accreditation scheme?</b>	<input checked="" type="checkbox"/> No, village is not accredited
<b>Note:</b> Retirement village accreditation schemes are industry-based schemes. The <i>Retirement Villages Act 1999</i> does not establish an accreditation scheme or standards for retirement villages.	

## Part 19 – Waiting list

### 19.1 Does the village maintain a waiting list for entry?

☒ Yes   ☐ No

If yes,

- what is the fee to join the waiting list?

☒ No fee

## Access to documents

**The following operational documents are held by the retirement village scheme operator and a prospective resident or resident may make a written request to the operator to inspect or take a copy of these documents free of charge. The operator must comply with the request by the date stated by the prospective resident or resident (which must be at least seven days after the request is given).**

- ☒ Certificate of registration for the retirement village scheme
- ☐ Certificate of title or current title search for the retirement village land
- ☒ Village site plan
- ☒ Plans showing the location, floor plan or dimensions of accommodation units in the village
- ☐ Plans of any units or facilities under construction
- ☐ Development or planning approvals for any further development of the village
- ☒ The annual financial statements and report presented to the previous annual meeting of the retirement village
- ☒ Statements of the balance of the capital replacement fund or maintenance reserve fund or Income and expenditure for general services at the end of the previous three financial years of the retirement village
- ☐ Statements of the balance of any Body Corporate administrative fund or sinking fund at the end of the previous three years of the retirement village
- ☒ Examples of contracts that residents may have to enter into
- ☒ Village dispute resolution process
- ☐ Village by-laws
- ☒ Village insurance policies and certificates of currency
- ☒ A current public information document (PID) continued in effect under section 237I of the Act (this applies to existing residence contracts)

*An example request form containing all the necessary information you must include in your request is available on the Department of Housing and Public Works website.*

## Further Information

If you would like more information, contact the Department of Housing and Public Works on 13 QGOV (13 74 68) or visit our website at [www.hpw.qld.gov.au](http://www.hpw.qld.gov.au)

## General Information

General information and fact sheets on retirement villages: [www.qld.gov.au/retirementvillages](http://www.qld.gov.au/retirementvillages)

For more information on retirement villages and other seniors living options:  
[www.qld.gov.au/seniorsliving](http://www.qld.gov.au/seniorsliving)

## Regulatory Services, Department of Housing and Public Works

Regulatory Services administers the *Retirement Villages Act 1999*. This includes investigating complaints and alleged breaches of the Act.

Department of Housing and Public Works

GPO Box 690, Brisbane, QLD 4001

Phone: 07 3008 3450

Email: [regulatoryservices@hpw.qld.gov.au](mailto:regulatoryservices@hpw.qld.gov.au)

Website: [www.hpw.qld.gov.au/housing](http://www.hpw.qld.gov.au/housing)

## Queensland Retirement Village and Park Advice Service (QRVPAS)

Specialist service providing free information and legal assistance for residents and prospective residents of retirement villages and manufactured home parks in Queensland.

Caxton Legal Centre Inc.

1 Manning Street, South Brisbane, QLD 4101

Phone: 07 3214 6333

Email: [caxton@caxton.org.au](mailto:caxton@caxton.org.au)

Website: [www.caxton.org.au](http://www.caxton.org.au)

## Department of Human Services (Australian Government)

Information on planning for retirement and how moving into a retirement village can affect your pension

Phone: 132 300

Website: [www.humanservices.gov.au/individuals/subjects/age-pension-and-planning-your-retirement](http://www.humanservices.gov.au/individuals/subjects/age-pension-and-planning-your-retirement)

## Seniors Legal and Support Service

These centres provide free legal and support services for seniors concerned about elder abuse, mistreatment or financial exploitation.

Caxton Legal Centre Inc.

1 Manning Street, South Brisbane, QLD 4101

Phone: 07 3214 6333

Email: [caxton@caxton.org.au](mailto:caxton@caxton.org.au)

Website: <https://caxton.org.au>

## Queensland Law Society



Find a solicitor  
Law Society House  
179 Ann Street, Brisbane, QLD 4000  
Phone: 1300 367 757  
Email: [info@qls.com.au](mailto:info@qls.com.au)  
Website: [www.qls.com.au](http://www.qls.com.au)

### **Queensland Civil and Administrative Tribunal (QCAT)**

This independent decision-making body helps resolve disputes and reviews administrative decisions.

GPO Box 1639, Brisbane, QLD 4001  
Phone: 1300 753 228  
Email: [enquiries@qcat.qld.gov.au](mailto:enquiries@qcat.qld.gov.au)  
Website: [www.qcat.qld.gov.au](http://www.qcat.qld.gov.au)

### **Department of Justice and Attorney-General**

Dispute Resolution Centres provide a free, confidential and impartial mediation service to the community.

Phone: 07 3006 2518  
Toll free: 1800 017 288  
Website: [www.justice.qld.gov.au](http://www.justice.qld.gov.au)

### **Livable Housing Australia (LHA)**

The Livable Housing Guidelines and standards have been developed by industry and the community to provide assurance that a home is easier to access, navigate and live in, as well as more cost effective to adapt when life's circumstances change.

Website: [www.livablehousingaustralia.org.au/](http://www.livablehousingaustralia.org.au/)