

COVID-19 UPDATE 8th October 2021

Attention: Residents, representatives, visitors, staff, and contractors.

Media reports indicate that visiting restrictions to Residential Aged Care Facilities are to be relaxed today, Friday October 8th 2021. At this stage we have received no formal notification or advice from Queensland Health of what form, if any, this easing of restrictions will entail. We anticipate, based on these reports, that restrictions on visiting and on residents leaving the facility will be removed.

As a result, and in accordance with our internal infection control procedures, we are in a position to accept bookings for visitors with visiting times commencing 9.00 a.m. Monday the 11th of October 2021. *(Subject to any change as instructed by the relevant authorities)*. Should the matter be urgent, please contact the Registered Nurse in charge of the facility.

In addition to our standard visitor registration process, it is now mandatory that all visitors, volunteers, students, and contractors that attend this facility register by using the Queensland QR Code sign in app. We have a tablet available to assist those persons that do not have access to a suitable device.

Influenza vaccinations are mandatory for all persons (excluding residents) that enter a Residential Aged Care Facility. This includes staff, contractors, students, doctors, emergency service personal, and visitors. Please ensure that you provide us with evidence of your vaccination status prior to, and at the time of, your visit/s to this facility. (Exemptions apply for persons unable to have the Influenza vaccine due to a medical contra indication or those persons observing a waiting period due to Covid 19 vaccination).

The Covid 19 vaccination roll out for our residents and staff has been completed. In accordance with advice from both the State and Commonwealth Departments of Health, it is strongly recommended that all persons receive this vaccine. Covid 19 vaccinations are mandatory for all staff.

We would like to thank everyone for their co-operation with regards to visits to our residents. In order to ensure that we continue to provide a safe place for our residents, **please book a visiting time prior to your arrival and observe the following visiting protocols.**

MONDAY TO FRIDAY

- Visiting hours are between 9.00 a.m. and 4.00 p.m. (Out of hours by arrangement with the Facility Manager or Supervising Registered Nurse).
- Please ensure that you contact us in advance and book a visiting time.

- There are no limits to the length of visit, number of visits, or number of visitors that a resident may enjoy.
- Please report to Keith wing entry (near the rose garden) for health screening.
- Influenza vaccination is mandatory.
- Q.R Code scanning is mandatory.

ADDITIONAL REQUIREMENTS FOR WEEKENDS AND PUBLIC HOLIDAYS

- Visiting times are on the hour from 10.00 a.m., 11.00 a.m., 1.00 p.m., 2.00 p.m., and 3.00 p.m (If you attend outside of these times or without an appointment there may be a delay with entry).
- Please ensure that you report to Keith wing entry (near the rose garden) at the appointed time. This will ensure that your visit is enabled as promptly and smoothly as possible.
- There are no limits to the length of visit, number of visits, or number of visitors that a resident may enjoy.

For more information regarding Covid 19, Influenza vaccination requirements or related matters please go to www.health.gov.au , www.health.qld.gov.au , or please do not hesitate to contact us.

Yours Sincerely,

Michael Walker

Michael Walker
Director